

REFERENCE **OF00TE730US** DELIVERY LANGUAGE English (course material in English)

DURATION

 [i-learning](#)

1 hour

 [c-learning](#)

1 day

 [v-learning](#)

METHODS

Virtual self-paced training on the computer. 1 hour before c-learning

Traditional classroom or practical sessions with tutorials (TAP LAB)

Tutored virtual training sessions accessible via an internet connection

MAXIMUM NUMBER OF PARTICIPANTS **12**

PUBLIC

Technicians and Engineers in charge of the installation of the Alcatel-Lucent Extended Communication Server

OBJECTIVES

At the end of the course, the participant will be able to:

- Ensure the installation and the commissioning of the Alcatel-Lucent Extended Communication Server
- Setup the remote management access
- Save the database

PREREQUISITES

- To have attended the Office Communication Solutions Starter Pack training course (Ref.: OF00TE710US) or to prove equivalent knowledge

REQUIRED TECHNICAL CONFIGURATION

For i-learning

Access to the Business Partner Web Site. Internet Explorer version 5.5 or better, Macromedia Flash 7 and Acrobat Reader version 6 or better. Virtual Microsoft Java Machine (MSJVM).

PROGRAM DESCRIPTION

Phase 1: i-learning 1 hour

Describe the purposes & elements of Local Area Network (LAN):

- LAN Definition
- IP Addressing
- Switches
- WAN
- Internet applications & protocols
- Security
- Mail
- Applications

Describe the services of the Alcatel-Lucent Extended Communication Server

Describe the Alcatel-Lucent Extended Communication Server commercial offer

Describe the Alcatel-Lucent Extended Communication Server platforms

Phase 2: c-learning 1 day

Introduce the Alcatel-Lucent Extended Communication Server

Install and connect the system

Start and stop the Alcatel-Lucent Extended Communication Server

Describe and use the web based management interface

Describe the licenses activation process

Configure and activate licenses

Describe and configure network

Describe and configure user accounts in the directory

Describe and activate the Mail Server

Describe and configure the Webmail interface

Describe and configure the Virtual Desk

Describe and configure the internet and telephony services convergence

Describe and configure the backup/restore service of the ECS