

REFERENCE

CLI0902US

DELIVERY LANGUAGE

English (course material in English)

DURATION

METHODS

 i-learning

Virtual self-paced training on the computer.

 c-learning

5 days

Traditional classroom or practical sessions with tutorials (TAP LAB)

 v-learning

Tutored virtual training sessions accessible via an internet connection

MAXIMUM NUMBER OF PARTICIPANTS **12**

PUBLIC

System administrators in charge of the administration of the Alcatel-OmniPCX Enterprise using the Alcatel-Lucent Omnivista 4760

OBJECTIVES

At the end of the course, the participant will be able to:

- Configure an Alcatel-Lucent OmniPCX Enterprise using the Configuration application of Alcatel-Lucent Omnivista 4760 :
 - Users
 - Trunk groups
 - Barring
 - Calls distribution
- Save & restore the database
- Ensure the level 1 maintenance of the system

PREREQUISITES

- To have knowledge of in Computing (Windows XP, 2003)
- To have attended the Basic Telephony training course (Ref.: FG00TE082US) or to prove equivalent knowledge

PROGRAM DESCRIPTION

Describe the Alcatel-Lucent OmniPCX Enterprise environment

Describe the hardware architecture

Describe the Alcatel-Lucent OmniVista 4760 application

Describe and use the configuration application of the Alcatel-Lucent OmniVista 4760

Read & modify the IP configuration of an Alcatel-Lucent OmniPCX Enterprise

Describe how to access to the system

Start and stop the system

Describe the range of terminals that can be connected to an Alcatel-Lucent OmniPCX Enterprise

Manage the users (analog terminals, Alcatel-Lucent 9 series sets and Alcatel-Lucent 8 series in static mode)

Describe and manage the main phone services provided by an Alcatel-Lucent OmniPCX Enterprise

Describe and manage the prefix and suffix plans

Describe and manage the classes of services (Phone services, connection & transfer)

Describe and configure the groups

Describe and configure the multiline Executive / Assistant groups

Save and restore a system database via the Alcatel-Lucent OmniVista 4760

Describe and supervise the status of the external accesses

Describe and manage the public network classes of services

Describe and configure the external call barring

Describe and manage the direct speed dialing

Describe and manage the speed dialing by range

Describe and configure the call distribution

Describe and manage the entities

Describe and configure the attendant sets and consoles (Alcatel-Lucent 4035, Alcatel-Lucent 4059 & My phone IP Desktop Attendant)

Describe and manage the external callback translator

Describe the Alcatel-Lucent OmniMessage 4635 & 4645 voice mail systems

Allocate mailboxes to the users

Ensure the system level 1 maintenance