



REFERENCE

BICSTE201US

DELIVERY LANGUAGE

English (course material in English)

DURATION

METHODS

i-learning**8 hours**

Virtual self-paced training on the computer. 8 hours before c-learning

c-learning**5 days**

Traditional classroom or practical sessions with tutorials (TAP LAB)

v-learning

Tutored virtual training sessions accessible via an internet connection

MAXIMUM NUMBER OF PARTICIPANTS **12**

PUBLIC

Technicians and Engineers in charge of the installation of OmniVista 4760 and OmniTouch 8400 ICS applications in a BiCS environment.

OBJECTIVES

At the end of the course, the participant will be able to:

- Configure the OmniVista 4760 Start Pack
 - Configuration, Accounting Organization, Alarms, Predefined reports
- Configure the Instant Communicator Suite
 - Telephony Services, One Number Services, Integrated Messaging Services, Teamwork services, My Instant Communicator client

The « + » of this training:

Get the necessary skills to be able to run Applications for mid sized companies

PREREQUISITES

- To have attended the BiCS Voice Starter (BICSTE200US)

OR

- To have an ACFE level on OmniPCX Enterprise and to have attended the BiCS Installation & Maintenance (BICSTE210US)
- To have knowledge on IT environment (DNS, eMail Server, Active Directory, Database, Web server)

REQUIRED TECHNICAL CONFIGURATION

For i-learning

Access to the Business Partner Web Site. Internet Explorer version 5.5 or better, Macromedia Flash 7 and Acrobat Reader version 6 or better. Virtual Microsoft Java Machine (MSJVM).

PROGRAM DESCRIPTION

Phase 1: i-learning 8 hours

Alcatel-Lucent OmniVista 4760 NMC

- To describe Alcatel-Lucent OmniVista 4760 applications
- To describe the Configuration application
- To describe the alarms application
- To describe the principle of an accounting system
- To describe the OmniVista 4760 Accounting application
- To describe the Accounting organization
- To describe the use of predefined reports

Alcatel-Lucent OmniTouch 8400 ICS

- To discover some possible use of the Alcatel-Lucent OmniTouch 8400 ICS and My Instant Communicator on PC.
- To see how to do these described features via simulation (you have access to a virtual application).

Phase 2: c-learning 5 days

OmniVista 4760

- To manage the PCX in the technical directory
- To use 4760 Configuration application
 - Data tree
 - Filters
 - Grids export & import
- To manage the Alarms
 - Notification by mail
- To add an OmniVista 4760 user using predefined access rights
- To manage Accounting parameters on OmniPCX Enterprise
- To manage the accounting organization
- To manage the cost configuration
 - Import and export a code book
- To manage the reports
 - Generate predefined reports
 - Export a report, schedule a report generation
- To adapt parameters for database purge
- To describe the OmniVista 4760 license control



Alcatel-Lucent OmniTouch 8400 ICS

To describe the Alcatel-Lucent OmniTouch 8400 ICS Application

To describe the licensing model

To describe, install, configure and use My Instant Communicator client

- On PC
- On IP Touch

To describe the administration tools and how to ensure the users MAC (Move Add & Change)

To configure the services

- Telephony services
- Integrated Messaging services
- One number services
- Teamwork services (instant messaging and presence)

To describe and perform level 1 maintenance

- Log zipper
- Web supervision application

Alcatel-Lucent BICS

To save and restore the databases: OmniVista 4760, 8400 ICS, OmniPCX Enterprise