



REFERENCE

**ACS0TE600US**

DELIVERY LANGUAGE

English (course material in English)

DURATION

i-learning

c-learning

v-learning

**3 days**

METHODS

Virtual self-paced training on the computer

Traditional classroom or practical sessions with tutorials (TAP LAB)

Tutored virtual training sessions accessible via an internet connection

MAXIMUM NUMBER OF PARTICIPANTS **8**

PUBLIC

IT Engineers in charge of the Alcatel-Lucent OmniTouch My Teamwork and Alcatel-Lucent OmniTouch Automated Message Delivery System administration

OBJECTIVES

At the end of the course, the participant will be able to:

- Install, configure and administrate the Alcatel-Lucent OmniTouch My teamwork
- Configure Alcatel-Lucent OmniTouch Automated Message Delivery System

PREREQUISITES

- To have knowledge on IT and PCX environment (SIP, ...)

### PROGRAM DESCRIPTION

To describe the OmniTouch My teamwork

To describe the configuration of SIP compliant telephone switch

To describe integration with Alcatel-Lucent OmniPCX Enterprise

To perform initial installation and configuration (admin console, licensing)

To administrate via the Web Admin Interface

To create End Users and Admin Users, mass provisioning

To describe the Advanced Server Features :

- DAS rules
- Call Blocking
- Enhanced Password Policy

To describe stackable servers facility and implementation

To describe and configure Teamwork services with My Instant Communicator

To describe and configure the coupling with :

- Microsoft Office Communicator
- Lotus IBM Sametime
- Windows Mobile

To describe the Server upgrade