

REFERENCE **8440TE600US** DELIVERY LANGUAGE English (course material in English)

DURATION

 i-learning

 c-learning

 v-learning

3 days

METHODS

Virtual self-paced training on the computer

Traditional classroom or practical sessions with tutorials (TAP LAB)

Tutored virtual training sessions accessible via an internet connection

MAXIMUM NUMBER OF PARTICIPANTS **8**

PUBLIC

IT Engineers in charge of the Alcatel-Lucent OmniTouch 8440 Messaging Software installation and administration

OBJECTIVES

At the end of the course, the participant will be able to:

- Install, configure and administrate the Alcatel-Lucent OmniTouch 8440 Messaging Software application

PREREQUISITES

- To have basic knowledge on PCX environment (Alcatel-Lucent OmniPCX Enterprise)
- To have knowledge on IT environment (eMail, Web) or to have attended the course Unified Communication *Environment*

PROGRAM DESCRIPTION

To describe the Alcatel-Lucent OmniTouch 8440 Messaging Software

To describe the licensing

To install the Alcatel-Lucent OmniTouch 8440 MS application

To describe and use the administration tool

To administrate and configure the services

To describe and manage the voice prompts (Text To Speech)

To describe and manage the profiles

To describe and use the mass provisioning, ensure the MAC (Move Add & Change) of users

To use the messaging services:

- TUI access from telephone set
- GUI access from IP Touch
- GUI access from a computer, IMAP

To describe and configure the Integrated Automated Attendant

To describe and perform level 1 maintenance:

- Web supervision application
- backup/restore operations