

REFERENCE **8400TE600US** DELIVERY LANGUAGE English (course material in English)

DURATION

 [i-learning](#)

2 hours

 [c-learning](#)

5 days

 [v-learning](#)

METHODS

Virtual self-paced training on the computer. 2 hours before c-learning

Traditional classroom or practical sessions with tutorials (TAP LAB)

Tutored virtual training sessions accessible via an internet connection

MAXIMUM NUMBER OF PARTICIPANTS **8**

PUBLIC

IT Engineers in charge of the Alcatel-Lucent OmniTouch 8400 Instant Communication Suite application installation and administration

OBJECTIVES

At the end of the course, the participant will be able to:

- Install the Alcatel-Lucent OmniTouch 8400 ICS application mono server
- Configure and administrate the application in a mid sized company environment

PREREQUISITES

- To have basic knowledge on PCX environment (OmniPCX Enterprise)
- To have knowledge on IT environment (DNS, eMail Server, Active Directory, Database, Web server) or to have attended the course Alcatel-Lucent Unified Communication Environment

REQUIRED TECHNICAL CONFIGURATION

For i-learning

Access to the Business Partner Web Site. Internet Explorer version 5.5 or better, Macromedia Flash 7 and Acrobat Reader version 6 or better. Virtual Microsoft Java Machine (MSJVM).

PROGRAM DESCRIPTION

Phase 1: i-learning 2 hours

To discover some possible use of the Alcatel-Lucent OmniTouch 8400 ICS and My Instant Communicator
To see how to do these described features via simulation

Phase 2: c-learning 5 days

Overview of the Alcatel-Lucent OmniTouch 8400 ICS

To describe Alcatel-Lucent OmniTouch 8600 My Instant Communicator

To describe the licensing

To describe the mono server installation process

To install the Alcatel-Lucent OmniTouch 8400 ICS application

To describe the administration tools and how to ensure the MAC (Move Add & Change) of users

To describe and use the mass provisioning

To administrate and configure the services:

- Telephony services
- Messaging services
- One number services
- Teamwork services (Audio, data and peer to peer video conference)

To describe, install, configure and use My IC:

- On PC
- On IP Touch

To describe and configure the extensions

To describe and perform level 1 maintenance:

- Log zipper
- Software integrity tool
- Web supervision application
- backup/restore operations